

Want to attend this meeting?

Please contact the international representative of the WAEH:
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More information about the WAEH? www.waeh.org

oog
het oogziekenhuis rotterdam
the rotterdam eye hospital

het oogzorgnetwerk
the eye care network





het oogzorgnetwerk
the eye care network

10th WAEH Annual Meeting

in conjunction with

Eye Care Network 12th Anniversary meeting

Draft – programme – Version 18 April 2016

Wednesday 25 May

Time	Program	Location
08.30	Travel time to Schiphol Rijk – (for board members) Please bring your pass port	Transport provided by Jeeves
09.30 – 11.30	WAEH Board Meeting 2016 (for board members)	Schiphol Rijk
11.30 – 12.30	Visit Bausch & Lomb (for board members)	Schiphol Rijk
12.30 - 13.00	Lunch	Schiphol Rijk
13.00 -14.00	Travel to Rotterdam	Transport provided by Jeeves
14.00 – 16.00	Visits to innovative locations – open to all • 3D space • Robotic Bed Cleaning Centre • [To be filled in]	Erasmus MC Rotterdam
16.00 – 17.00	Walk to Rotterdam Eye Hospital / Coffee & Tea	The Rotterdam Eye Hospital
17.00 – 18.00	Tour in The Rotterdam Eye Hospital (for all)	The Rotterdam Eye Hospital
17.00 – 18.00	EAEH Board Meeting 2016	The Rotterdam Eye Hospital
18.00 – 19.00	Ice Breaking Activity ('Old Dutch Games') for WAEH delegates	The Rotterdam Eye Hospital
19.00 – 22.00	WAEH Welcome Dinner	The Rotterdam Eye Hospital

To be included:

- Veera Ramani, Tun Hussein, Risk in Admission of Patients in Hospital.

Thursday 26 May
Venue: Hulstkamp building
Address: Maaskade 119, 3071 NK Rotterdam

Time	Program	Speaker
08.15	Pick up from Bilderberg Hotel	
08.30 - 09.00	Registration	
Official Opening Session		**Room: Stokerij**
09.00 - 09.15	Opening ceremony WAEH Meeting	
09.15 - 09.25	Welcome Speech	**Mrs. Charity Wai** Chair executive WAEH Board COO, SNEC, Singapore
09.25 – 09.35	The Impact of Crossing Borders on Eye Care in The Rotterdam Eye Hospital	**Mr. Kees Sol** Member of the board, WAEH Member of the board, The Rotterdam Eye Hospital, The Netherlands
09.35 - 09.45	Welcome (video)	**Mrs. Edith Schippers** Dutch Minister of Public Health and Sports
09.45 – 10.15	Learning from other Industries – Cross over Food & Healthcare - Key note	**Koppert Cress, TBC**
10.15 – 10.45	Coffee break	
TECHNOLOGICAL INNOVATIONS		**Room: Stokerij**
Moderators: Prof.dr. Mark de Smet, Ophthalmologist, **and Dr. Koen Vermeer,** Head Ophthalmic Imaging & Data Analyses Group, Rotterdam Ophthalmic Institute		
10.45 – 11.15	Robotics and the future of retinal surgery – Key note	**Prof. Dr. M. de Smet** Ophthalmologist MIOS SA Lausanne Preceyes Medical Robotics BV, Eindhoven
11.15 – 11.30	One year prediction of low vision in uveitis patients	**Mrs. Mia Klinten Grand** Phd Candidate Biostatistics The Rotterdam Eye Hospital The Netherlands
11.30 – 11.45	Self-tonometry as a complement in the investigation of glaucoma patients	**Mrs. Laurence Querat** Clinical Research Coordinator St. Erik Eye Hospital Stockholm, Sweden
11.45– 12.00	TITLE	**NAME, FUNCTION** The Netherlands – sponsored speaker - ZEISS
12.00 – 12.15	Remote Ophthalmology Diagnostics System	**Mr. Mark Petty**

		CEO Royal Victorian Eye and Ear Hospital, Melbourne, Australia
12.15-12.30	Innovations in the SOC setting	**NC Audrey Kon** SNEC
12.30 – 12.35	Summary and wrap up technology session	
12.35 – 12. 40	Photo ceremony	
12.40 – 13.30	Lunch: Meet & Greet WAEH-members	

Care within and across hospital borders: TASK DIFFERENTIATION – New Professional roles		**Eye Care Network Board Meeting**	
Moderators: Dr. Iris Wallenburg, Assistant professor health care policy & management, Erasmus University, The Netherlands and Mr. **Mark Schellekens**, manager OR & clinic, The Rotterdam Eye Hospital, The Netherlands			
Room: Stokerij		**Room: Rotterdam zaal**	
Open to all		**Open to: board members & ophthalmologists Eye Care Network**	
13.30 – 14.00	Navigating through a healthcare landscape – lessons from an European study - Key note **Mrs. Iris Wallenburg PhD** Assistant professor, Department of Health Policy and Management, Erasmus University Rotterdam, The Netherlands	13.30 – 15.00	Eye Care Network Board Meeting
14.00 – 14.15	Developing integrated models of care within glaucoma specialist outpatient service **Dr. Melanie Lai** Department Head - Orthoptics Sydney Hospital / Sydney Eye Hospital Discipline Advisor - Orthoptics South Eastern Sydney Local Health District Sydney, Australia		
14.15 – 14.30	TITLE, speaker TBC *Sponsored by Oculenti*		
14.30 – 14.45	Optometrist led Keratoconus Monitoring Service for Corneal Cross Linking **Dr Vijay Anand PhD BSc (Hons) MCOptom DipTp(Ip)** Principal Optometrist (Joint) Contact Lens Service Moorfields Eye Hospital London, UK		
14.45-15.00	Augmentation of manpower initiatives **Mrs Lim MH, DHR,** SNEC		

15.00 – 15.05	Summary and wrap up session		
15.05 – 15.30	Coffee break		
Eye Care Network Day combined with WAEH meeting			**Room: Stokerij**
Moderators: Dr. Pauline Rumma, Director of Clinical Services, Sydney Eye Hospital**,** TBC and **Mrs. Hetty Romp,** Manager Outpatient Clinic, Flevoziekenhuis, The Netherlands			
15.30 – 15.40	Welcome 12th Eye Care Network Day and 10th WAEH annual meeting		**Mr. René Baljon** Director, Eye Care Network The Netherlands
15.40 – 15.45	Welcome Eye Care Network Day and WAEH guests to the 10th WAEH annual meeting		**Mrs. Charity Wai** Chair Executive WAEH Board COO, SNEC Singapore
15.45 – 16.30	Excellence requires leadership and courage (TBC), Key note		**Drs. V. Schoenmakers** Director Corporate Strategy Port of Rotterdam The Netherlands
Room: Stokerij		**Room: Rotterdamzaal**	
Language: English		Language: Dutch	
Open to all		**Open to all**	
16.30 – 17.00	Does networked care offer future sustainability for the smaller specialty? **Mrs. Karen Reeves** Vanguard Programme Director, Moorfields Eye Hospital London, UK **Mrs. Johanna Moss** FUNCTION Moorfields Eye Hospital London, UK	16.30 – 17.00	Taakherschikking: Synergie of Compromis? **Mevr. Sandra Bossmann** verpleegkundig specialist neuro-oncologie, Radboudumc **Dr. Arnoud Kappelle** Neuro-oncoloog, Radboudumc The Netherlands
17.00 – 17.30	Sustainable Eye Care – How to adjust increasing need to limited resources **Prof. Anja Tuulonen** CEO Tays Eye Centre Tampere, Finland	17.00 – 17.30	Van Brons naar Goud **Mrs. Kim Lammers** Entrepreneur en oud hockey international Sponsored speaker by Baush & Lomb The Netherlands
17.30 – 18.00	Quality & Safety: The Moorfields Way **Mrs. Sally Storey** Director of Human Resources Moorfields Eye Hospital London, UK	17.30 – 18.00	TBD
18.00 – 18.30	WAEH exchanges and the impact on the Eye Care: (1) The Development of the Out Patient clinic for Macula Degeneration Patients at the Rotterdam		**NAME TBC**

	Eye Hospital after visiting The Jakarta Eye Center, Indonesia (2) Paediatric exchange visit (3) SNEC ophthalmologist visits Rotterdam	
18.30 – 19.00	Eye Care Network Partner Award ceremony	Room: Stokerij
Room: Wintertuin		
19.00 – 21.30	Dinner at Hulstkamp	

Friday 27 May

Venue: Wereldmuseum
Address: Willemskade 22-25, 3016 DM Rotterdam

Time	**Program**		
08.00 – 09.00	WAEH Board meeting 2016 – open to board members of the WAEH Room: Dr. Elie van Rijckevorselzaal, Wereldmuseum		
08.30 – 09.00	**Registration**		
Quality and safety			
Room: Balzaal			
Moderators: Ir. J. Brüggen, Safety manager at Dutch air traffic control and **Mr. Jan Geert Bollemeijer**, ophthalmologist, The Rotterdam Eye Hospital			
09.00 – 09.30	'Safety in the Aviation Industry' , TBC Key note	**Ir. J. Brüggen** Safety manager at Dutch Air Traffic Control, The Netherlands	
Room: Balzaal		**Room:** Dr. Elie van Rijckevorselzaal	
Open to all		**Open to all**	
09.30 – 09.45	Resource planning **Mrs. Linda Åström** Quality coordinator St. Erik Eye Hospital Stockholm, Sweden	09.30 – 10.30	Workshop quality of cataract care: comparing between stakeholders and cultures - Interactive session **Prof. dr. Joris van de Klundert** Health care management science Erasmus MC The Netherlands **Mrs. Aline Stolk** PhD student The Rotterdam Eye Hospital The Netherlands
09.45 – 10.00	Improvement Emergence Department **Mr. Mark Petty, TBC** Royal Victorian Eye and Ear Hospital Melbourne, Australia		
10.00 – 10.15	The Six Domains of Health Care Quality **Dr. Monica Michelotti** Casey Eye Institute USA		
10.15 – 10.30	"Rolling up your sleeves" **Jacomijn Gussenhoven,** Policy advisor Quality & Safety		

	Corinne Riekwel Policy advisor infection prevention The Rotterdam Eye Hospital The Netherlands		
10.30 – 11.00	Coffee break		
11.00 – 11.15	Firework safety **Dr. Tjeerd de Faber** Ophthalmologist, the Rotterdam Eye Hospital, The Netherlands	11.00 – 12.00	Interactive session "The patient does not longer excist": on four archetypal patients" **Mr. Roel van der Heijde** Senior Consultant / Trainer / Confidential Counsellor The Rotterdam Eye Hospital The Netherlands
11.15 – 11.30	A review of 145.234 ophthalmic patient episodes lost to follow up **Dr. Alison Davis** Clinical Director Moorfields Eye Hospital London, UK		
11.30 – 11.45	Quality improvement in health care **Mrs. Carien Eijkman** Senior business consultant The Eye Care Network Rotterdam, The Netherlands		
11.45 – 12.00	Study results on tool used to quantify and measure situational awareness for OT scrub nurses Phase I **ADON Loh Huey Peng** SNEC		
12.00 – 12.15	OR fire and patient safety **Prof. Christine Nelson** Professor of Ophthalmology and Visual Sc. Michigan Kellogg Eye Center Michigan, USA		
12.15 – 12.20	Summary and wrap up Q&S sessions		
12.20 – 12.40	New members update • Ispahani Islamia Eye Institute & Hospital, Bangladesh • West of England Eye Unit, UK		
12.40 – 13.30	Lunch		

Patient Focused Health Care

Moderators: Mrs. Hester Rippen, CEO, Child and hospital association, The Netherlands **and Dr.**

Marijke Wefers-Bettink, ophthalmologist, The Rotterdam Eye Hospital		
Room: Balzaal		
Open to all		
13.30 – 14.00	TITLE, Key note	**Mrs. Hester Rippen** CEO Child and Hospital Association The Netherlands
14.00 – 14.15	Patient Focus Model in Business development	**Mr. Mariano Gonzalez** Managing director Moorfields Eye Hospital Dubai Dubai
14.15 – 14.30	Care Pathway for the patient with Multi Eye Disease	**Mrs. Ulla Syvänen** Head nurse Tays Eye Centre Tampere, Finland
14.30 – 14.45	Introduction of the cornea transplant nurse (TBC)	**Dr. Lies Remeijer** Ophthalmologist The Rotterdam Eye Hospital The Netherlands **Mrs. Jacoline Feenstra** Cornea Transplant Nurse The Rotterdam Eye Hospital The Netherlands
14.45 – 15.00	Visual field project showing how reliability improves patient outcome	NC Belinda Toh SNEC
15.00 - 15.15	How Moorfields Eye Hospital set up a successful integrated patient support	**Mrs. Louise de Board** Ophthalmic nurse counsellor Moorfields Eye Hospital London, UK
15.15 - 15.20	Summary and wrap up patient focus sessions	
Introduction New Members		
15.20-15.30	Wilmer Eye Institute Johns Hopkins Medicine USA	**Mr. Rahul M. Shah** Assistant Administrator Business Development, Strategy, & Surgical Enterprise Operations USA
15.30-15.40	Suraj Eye Institute India	**Dr. Vinay**
15.40 - 15.50	WAEH New Member Plaque Ceremony	**Mrs. Charity Wai** Chair Executive WAEH Board COO, SNEC, Singapore
15.50-16.15	Coffee break	
16.15-16.30	Travel time to The Rotterdam Eye Hospital	

Room: Gehoorzaal, 3th floor, The Rotterdam Eye Hospital		**Room: Hospital Meeting Point at Reception The Rotterdam Eye Hospital**	
16.30 – 17.30	Member meeting: open to all	16.30 – 17.30	Rotterdam Eye Hospital tour: open to all
17.30	Pick-up from The Rotterdam Eye Hospital to the City Hall		
17.45 – 18.45	**Farewell Cocktail Party for leaving board members of the WAEH** • Mr. John Pelly • Dr. Werner Spileers • Mrs. Ann Clark • Mr. Kees Sol Location: Rotterdam City Hall – on invitation by the City of Rotterdam		
18.45	Free evening Suggestion: visit/walk to the Market Hall and have dinner over there		

Saturday 28 May

Venue: Wereldmuseum
Address: Willemskade 22-25, 3016 DM Rotterdam

Time	Program	Speakers
09.00 – 09.30	Registration	
How to improve your eye hospital? Structure Process Trends Benchmark and Medical Outcome Benchmark		
Moderators: Mr. René Zimmerman, Managing Director Finance & Resources, and **NAME, FUNCTION, ORGANISATION**		
Room: Balzaal		
09.30 – 09.45	Review of analyses of data of the WAEH Member Eye Hospitals **Mr. Tom Poldervaart, Policy advisor Business Intelligence** **Mr. René Zimmerman, Managing Director Finance & Resources** Rotterdam Eye Hospital The Netherlands	
09.45 – 10.00	Presentation by Outperformer – TBC	
10.00 – 10.25	Medical outcome Benchmark/ICHOM – WAEH Project **Ms. Glenda Leong, Senior Manager, Clinical Audit** SNEC Singapore	
10.25 – 10.30	Wrap up	
10.30 – 11.00	Coffee break	
Rapid Fire – Get to know Eye Hospitals from all over the World		
11.00 – 11.30	Rapid fire - Selected posters will be presented on stage, in just a few minutes.	
11.30 – 12.15	Interactive poster session – the possibility to ask all your questions about the displayed posters	
12.15 – 12.30	Award ceremonies (best poster presentation + Sol Innovation Award)	
12.30 – 13.30	Lunch	
Technological innovations – PART II		
Moderators: Dr. Narendran, Chief Medical Officer CBE, Aravind, India & NAME, TBD		
13.30 – 13.45	The influence of bed rest with positioning on the progression of macula-on retinal detachment	**Mr. Jan Hendrik de Jong** PhD candidate The Rotterdam Eye Hospital The Netherlands
13.45 – 14.00	Development of an IT based Quality Assurance System for Glaucoma and Diabetic Retinopathy Services WAEH Project	**Dr. Narendran** Chief Medical Officer CBE Aravind Madurai, India
14.00 – 14.15	IT Innovations – A CFO Perspective	**Mr. Moses Wong** CFO SNEC

14.15-14.30	Summary and wrap up	
14.30 – 15.00	Coffee & Tea	
Care within and across hospital borders **Moderators: Mrs. Tracy Luckett, Director of Nursing, Moorfields, London, UK TBC … and**		
15.00 – 15.15	Ophthalmic skills training workshop for nurses and nursing aides from community-based care settings	ADON **Chitra Govindasamy** SNEC
15.15 – 15.30	Asian Eye Hospital's journey to business excellence	**Dr. Juan Maria Pablo Nanagas** Medical and research director, Asian Eye Institute Phillipines
15.30 – 15.45	Home eye care	**Dr. Veera Ramani** Medical Director THONEH Malaysia Board member of the executive board of the WAEH Secretary of the WAEH
15.45 – 16.00	Development of regional healthcare alliance for the aim of the Year of Bright Vision	**Dr. Ruibo Yang** Director of clinical data statistics Tianjin Medical University Eye Hospital China
16.00 – 16.15	ROP screening in neo-natal units	**Dr. Narendran** Chief Medical Officer CBE Aravind India
16.15 – 16.30	Summary and wrap up care across borders sessions	
16.30 – 16.45	Wrap up WAEH meeting + announcement 2017 location	**Mrs. Charity Wai** Chair executive WAEH Board COO, SNEC, Singapore **Mr. Kees Sol** Member of the board, WAEH Member of the board, The Rotterdam Eye Hospital, The Netherlands
18.45	Pick-up from Bilderberg hotel	
19.00 – 22.00	REH closing dinner at Radar steamer "de Majesteit" Can't miss it!!!	