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Country: Australia
Function: Nurse Unit Manager Short Stay Care Centre

Patient Enucleation Education Package (PEEP)

1. Patients at Eye and Ear have reported they find it difficult to access clear and relevant information about enucleation
2. On admission patients for enucleation at Eye and Ear want information about the management and care of prosthesis and any possible lifestyle limitations
3. With funding support through WAEH, a working group at Eye and Ear aims to develop a Patient Enucleation Education Package (PEEP)
4. Patient feedback is being sought from a two year E&E sample group to build the education package
5. Moorefield's Eye Hospital London and the Kellogg Eye Centre Michigan are collaborating with E&E to develop the education package

Summary

Patients admitted to the Royal Victorian Eye and Ear Hospital Melbourne (E&E) for enucleation, have expressed frustration regarding access to clear and relevant information about this procedure.

Admission nurses report patients and carers frequently want information about likely impacts enucleation will have on activities such as work, sport and driving and how to manage the prosthesis, (removal / insertion and cleaning). Currently the E&E has no information available about enucleation on its website.

A working group at E&E aims to develop a Patient Enucleation Education Package (PEEP). A two-year sample of patients who have had enucleation at E&E will be invited to provide feedback of their experience. This feedback will underpin the content of the education package that will include both visual and print formats. Evaluation of the education package will be 6 months after rollout.

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Feedback will be gathered via:

- Patient experience questionnaire – Sent to all patients, two year cohort
- Follow up phone calls – Sample dependant on agreement to participate from questionnaire
- Focus group - Sample dependant on agreement to participate from follow up phone call

Moorefield's Eye Hospital London and the Kellogg Eye Centre Michigan are collaborating with E&E to develop the education package.

Descriptive CV

Mitchell has been the Nurse Unit Manager of the Short Stay Care Centre at the Royal Victorian Eye and Ear Hospital Melbourne for 10 years. In this time, he has also had numerous secondment roles across the organisation, including executive positions, Manager of the Risk and Quality Unit, Training Manager for Clinical Systems and Assistant Project Coordinator for the Hospital's Redevelopment Team. His 35-year nursing career has seen him care for patients in Australia and the UK and in both rural and metropolitan hospitals. He holds a First Class Research Honors Degree in Nursing and Postgraduate Certificates in Critical Care, Day Surgery Management, Health Leadership and Ophthalmology Nursing. He is passionate about providing staff with opportunities to develop and enhance clinical and leadership skills to better ensure patients and carers have a positive experience within his department.