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How JCI accreditation improved Safety and Quality in Eye Care at The Tun Hussein Onn National Eye Hospital

1. There was a need for further improving Safety and Quality in Eye Care at The Tun Hussein Onn National Eye Hospital
2. Joint Commission International (JCI) Pathway was chosen
3. Ten critical steps: Pathway of JCI Accreditation
4. Positive outcome achieved by our Hospital with JCI Accreditation
5. Maintenance of standards with reaccreditation by JCI every three years

Summary:

Every hospital should be worried about Safety and Quality in their services. Likewise, The Tun Hussein Onn National Eye Hospital (THONEH) took bold steps towards this end. The path chosen was the Joint Commission International (JCI) Accreditation which is the Gold Standard in Healthcare Quality Systems.

The journey to JCI was arduous and required meticulous attention and dedication from the staff and the management.

The whole exercise brought about a higher standard in Patient Safety and Quality in eye care, to a level which merited JCI accreditation.

THONEH is happy to share its experiences in achieving JCI Accreditation in 2014 initially, and thereafter in securing reaccreditation in 2017