

TOPICS OF THE 2012 WAEH MEETING

Topics of the WAEH 2012 meeting:

- Medical outcomes
- Operating theatre staff and competence
- Benchmarking between eye hospitals worldwide
- Process improvement
- How to position an eye hospital for the future
- Improving patient care through use of EMR, HIS and IT tools
- Workshop operating theatre
- Improving the exchange of information via the WAEH Knowledge hub
- What is the best pathway for glaucoma patients?
- Implementation of injections in MD-patients





MEMBERS OF THE WAEH

FULL MEMBERS

- Tun Hussein On National Eye Hospital (Malaysia)
- Royal Victorian Eye and Ear Hospital (Australia)
- The Department of Ophthalmology of the University Hospital Leuven (Belgium)
- Singapore National Eye Centre (Singapore)
- Moorfields Eye Hospital (UK)
- Rutnin Eye Hospital (Thailand)
- St. Erik Eye Hospital (Sweden)
- The Rotterdam Eye Hospital (The Netherlands)
- The Royal Victoria Eye and Ear Hospital (Ireland)
- Jakarta Eye Center (Indonesia)
- Tianjin Medical University Eye Centre
- Sydney Eye Hospital (Australia)
- Kim's Eye Hospital (South Korea) upgraded
- Aditya Jyot Eye Hospital (India) new

ASSOCIATE MEMBERS

- Himalayan Eye Center (Nepal)
- Mechi Eye Center (Nepal)
- Cao Thang International Eye Hospital
- Institute of Ophthalmic Science Angeles Lomas Hospital (Mexico)
- Aravind Eye Care System (India)
- Suriname Eye Center (Suriname)
- Chittagong Eye Infirmary and training Complex (Bangladesh) new

should drive all

The quest for Quality INNOVATION efforts | |

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WAEH MEETING 2012

Seoul - South–Korea, Bangkok – Thailand



WAEH MEETING 2012

The WAEH 2012 meeting was organized by the Kim's Eye Hospital in Seoul - South-Korea and by the Rutnin Eye Hospital in Bangkok - Thailand. For all participating WAEH-members it was very inspiring to visit these wonderful hospitals, meet up with their teams and enjoy the outstanding Korean and Thai hospitality. All attendees really enjoyed the annual meeting which continues to attract more attention each year from members all over the world, currently even 21 members. Each year the annual WAEH meeting continues to improve, but South-Korea and Thailand have now set the inspiring new standard for the next meetings!

During the 2012-meeting two eye hospitals became a member of the WAEH and the Kim's Eye Hospital even upgraded from an associate membership to a full membership.







FEEDBACK FROM NEW MEMBERS

What did you get out of this meeting:

Sydney Eye Hospital:

- Opportunity to network with similar Eye Hospitals
- Learn about new trends
- Strategies for implementation of projects/initiatives- shared glaucomaprojects, role of advanced nurse practitioner in clinics in reducing waitingtimes
- The way patient information being delivered only pictures less words

The Sydney Eye Hospital will implement rightaway:

- 1. Patient information with less words and more visual pictures
- 2. Shared glaucoma project

Aravind Eye Hospital:

• Exchange knowledge and information about EMR-projects all over the world

Cao Thang International Eye Hospital

- Learn various business models from leading eye hospitals
- The usage of Avasti
- **Process Improvement**

The Cao Thang International Eye Hospital will implement right away

- Introduce Avastin into treatments for our AMD/ Diabetic Retinotherapy patients
- Introducing the Online Booking Tool, Ticketing System for Examination Room and VoIP Hotline to support eye emergency cases

WAEH 2013 LOCATION

Mexico

Institute of Ophthalmic Science Angeles Lomas Hospital

From Tuesday 23 April till Saturday 27 April 2013









Mission of the WAEH

To facilitate and promote the exchange of knowledge, the development and implementation of international best practice in the planning, organisation and delivery of eye care patients with eye disorders.

services throughout the world, aiming to improve continuously the experience, care and outcomes of





Cao Thang Hospital (Vietnam):

Aravind eye Care system (India)

Remarkable for:

attract more patients

the numbers of patients

And the Aravind (wo)manpower

• Remarkable for: