

TOPICS OF THE 2013 WAEH MEETING

- Mexico as a Global and Responsible player in the international eye care arena
- Implementing safety for patients
- Medical outcomes
- BSC the old, the new, the out performers
- Service Quality
- Managing in Difficult Times Doing More with Less: without reducing Quality
- Paediatric Ophthalmology
- PhysicalRedevelopment and Design
- Digital Innovations in Eye Hospitals





MEMBERS OF THE WAEH

FULL MEMBERS

- Tun Hussein On National Eye Hospital (Malaysia)
- Royal Victorian Eye and Ear Hospital (Australia)
- The Department of Ophthalmology of the University Hospital Leuven (Belgium)
- Singapore National Eye Centre (Singapore)
- Moorfields Eye Hospital (UK)
- Rutnin Eye Hospital (Thailand)
- St. Erik Eye Hospital (Sweden)
- The Rotterdam Eye Hospital (The Netherlands)
- The Royal Victoria Eye and Ear Hospital (Ireland)
- Jakarta Eye Center (Indonesia)
- Tianjin Medical University Eye Centre (China)
- Sydney Eye Hospital (Australia)
- Kim's Eye Hospital (South Korea)
- Aditya Jyot Eye Hospital (India)

ASSOCIATE MEMBERS

- Himalayan Eye Center (Nepal)
- Mechi Eye Center (Nepal)
- Cao Thang International Eye Hospital (Vietnam)
- Institute of Ophthalmic Science Angeles Lomas Hospital (Mexico)
- Aravind Eye Care System (India)
- Suriname Eye Center (Suriname)
- Chittagong Eye Infirmary and training Complex (Bangladesh)

Create employee satisfaction through the joy of being part of a well ran hospital

Editor: Maaike van Zuilen
Design: Edwin Marks (philogirl)
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WAEH meeting 2013

Mexico-City, Mexico

"Innovations in eye hospitals worldwide"

From a patient, CEO's, doctor's, nurses, optometrist perspective







WAEH meeting 2013

The annual WAEH meeting of the year 2013 has been organized by the Institute of OphthalmicScience - Angeles Lomas Hospital located in Mexico-City.

For all participating WAEH-members it was very inspiring to visit this associate member of the WAEH, meet up with the team of ophthalmologist Cesar Gomezperalta and enjoy the remarkable Mexican hospitality. Besides all formal meetings, the attendees especially enjoyed the social visits to the El Palacio de Bellas Artes (Palace of the Fine Arts), the Papalote Museo (Papalote Children's Museum) and the innovative green building of Microsoft.

Topics of the 2013 meeting were:

- Managing in Difficult Times Doing More with Less: without reducing Quality
- Paediatric Ophthalmology
- Physical Redevelopment and Design
- Digital Innovations in Eye Hospitals

Curious about what has been presented? Please visit the Knowledge Hub of the WAEH: www.waehknowledge.org















Outcomes of the meeting

Jeanne Garth, medical director of the St. John of Jerusalem Eye Hospital

"The annual meeting of the WAEH has given me the wonderful opportunity to meet and network with others who provide a service of excellence in eye care. I have learned that a paradigm shift in the culture of 'Quality and Patient Safety' is possible for every member of the hospital"

What will you implement right away?

"We will change the way the patient registration is done, so as to reduce 'dead time' and will install and implement HMIS to monitor and increase service efficiency."

Mr. N.Ravichandran, C.E.O, Aditya Jyot Eye Hospital, Mumbai, India

"It was great to meet other eye hospitals and share ideas about the challenges we all face when implementing the EMR and the paperless system, share ideas on effective out patient management processes and exchanging knowledge and experience about implementing a special area for children."

WAEH 2014 LOCATION

India **Aravind Eye Care System**

Tuesday 21 January -Saturday 25 January









Mission of the WAEH

To facilitate and promote the exchange of knowledge, the development and implementation of international best practice in the planning, organisation and delivery of eye care patients with eye disorders.

services throughout the world, aiming to improve continuously the experience, care and outcomes of

