



WAEH
WORLD
ASSOCIATION
OF EYE HOSPITALS



8th annual WAEH meeting
at Aravind Eye Care System – Madurai

“Global Innovations in Eye Hospitals Worldwide”

From a patient, CEO's, doctor's, nurses, optometrist perspective



A day at ARAVIND

- 10,000 Patient Examinations
- 1,500 Surgeries
- 5-6 Outreach camps
 - 300 transported to base for surgery
- Classes for 100 Residents & 300 techs & administrators



- 5 Tertiary Care Centers
- 5 Secondary Care Centers
- 6 Community Clinics
- 44 Primary Care Centers

WAEH meeting 2014

The annual WAEH meeting of the year 2014 has been hosted by the Aravind Eye Care System, Madurai, India. The meeting started in an inspirational and spiritual way by lighting candles by the board members of the WAEH and the Aravind Eye Care System.

For all participating WAEH-members it was very inspiring to visit the hospital that has originally been set up by Dr. V. His remarkable philosophy is still visible and noticeable everywhere in the free eye hospital, the paid hospital and among other locations, the LAICO-building.

On Thursday the attendees of the WAEH-meeting were invited for a special cultural evening at the Dr. V. Sanctuary.

Lessons learnt

- The visibility of the remarkable background philosophy & vision of the Aravind Eye Care System
- Visibility of numbers: for example realtime waiting time & production targets (realized number but also what has not yet been realised)
- Scribes in the outpatient room
- Learning from others that have already implemented their EMR
- Supervision on a distance
- The courage to look at the cataract process from a different perspective

Curious about what has been presented? Please review the graphic reports in this report or visit the Knowledge Hub of the WAEH to review the program and presentations:

www.knowledgehub.org

Poster competition

For the first time in the history of the WAEH a poster competition was organized, which at the end of the meeting has been won by the St. Johns Eye Hospital. The posters have been introduced as a new possibility for all attending eye hospitals to show their new activities and updates.



Outcomes of the meeting

The Asian Eye Institute – Associate Member of the World Association since January 2014

Aside from learning from the presentations (use of technology in diagnosis, trends in remote diagnostics, apps, clinic designs, benchmarking, trends in gene therapy etc. etc) and the visit to the Aravind system, we had the opportunity to discuss policies, procedures, processes, and practices with leaders in eye care. We were also introduced to new technology that may be of use to off-site facilities.

What will you implement immediately upon returning?

"We will start enhancing the training of our surgical schedulers (staff who discuss schedules and payment fees of surgical cases with patients) to increase counselling skills."



WAEH 2015
LOCATION

Singapore
SNEC

21th May - 24th May



Mission of the WAEH

To facilitate and promote the exchange of knowledge, the development and implementation of international best practice in the planning, organisation and delivery of eye care

services throughout the world, aiming to improve continuously the experience, care and outcomes of patients with eye disorders.

"Intelligence and capability are not enough. There must also be the joy of doing something beautiful."

Dr.G.Venkataswamy

