



20th Annual WAEH Meeting 2026

Monday, November 9th

Travel from home country to São Paulo, Brazil

Airport short: GRU

Arrival in Hotel: Check hotel page on the WAEH website:

<https://www.waeh.org/20th-annual-waeh-meeting-2026/hotels-2026/>

The preferred hotel is: Hotel Renaissance Marriott - Sao Paulo

<https://app.marriott.com/reslink?id=1774625944439&key=GRP&app=resvlink>

If you are not able to stay in the above hotel, please stay in Laghetto Stilo São Paulo:

<https://www.laghettohoteis.com.br/destinos/sao-paulo>

You can use the promo code "WAEH" at the time of booking in order to receive the discounted rate.

Please note that the WAEH bus will pick you up at only these two hotels. **We strongly recommend to stay in these hotels due to safety reasons. Otherwise please use Uber.**

The reservation deadline for hotels is: as soon as possible, due to issues with availability.

Tuesday, November 10th

09.15	Pick up by bus from hotel - Pick up time - depends on the number of guests in each hotel - Or travel with Uber to the location		Laghetto - Rua Coronel Oscar Porto, 836 – Paraíso Renaissance - Alameda Santos, 2233 - Jardim Paulista
10.00	WAEH Board Meeting >> Just for the board members – 15 people >> 5 minute presentation by sponsoring companies	6th floor	Instituto Suel Abujamra, Rua Tamandaré 649 -Liberdade, São Paulo, Brasil
10.00	Registration >> For all the guests	4th floor	Instituto Suel Abujamra, São Paulo, Brasil

10.30	Visits eye hospital locations	Several groups	Instituto Suel Abujamra, São Paulo, Brasil
12.30	Go to bus		Instituto Suel Abujamra, São Paulo, Brasil
12.45	Lunch		Tenis Clube Paulista - R. Gualaxo, 285 - Aclimação
13.45	Go to Suel		Instituto Suel Abujamra, São Paulo, Brasil
WAEH 2026 Member Meeting			
14.15	Member Meeting – For all members - Link to the online agenda Member Meeting: https://www.waeh.org/waeh-member-meeting-agenda-2026/ Agenda - Welcome - Annual financial report 2025 - Annual Report 2025 - Activity plan 2026 - 2027 - Budget 2026 - 2027 - Budget - Budget and Fee scheme - Board - Board voting - Vacancies - Update about the strategy 2025 – 2031: waeh projects, dash board BSC, CoP: now 6, relations with IAPB and WHO - Launch leadership programme - Update membership committee Login for the Member Meeting Agenda Not in person in Sao Paulo? Link to join the WAEH member meeting online: https://us02web.zoom.us/j/86138432775?pwd=Yxg8X62AOjTmu17ZQRQ4mlvpf4YLCD.1		Instituto Suel Abujamra São Paulo Brasil
15.15	Coffee & Tea break		
WAEH 2026 Official Opening – 120 – 150 people			
15.45	WAEH 2026 Official Opening	Prof.dr. Christine Nelson Chair of the Board of the WAEH Mrs. Maaïke van Zuilen Global Lead	WAEH
16.00	Welcome to Suel Abujamra > Introduction	Mr. Caio Abujamra Mr. Ralf Toenjes Ms. Bruna Gil Ferreira	Instituto Suel Abujamra São Paulo Brasil
New Member Ceremony???			
Moderated by Maaïke van Zuilen, WAEH			
	New member: Kabyagi Rwanda		
	New member: to be announced!		

SPECIAL KEYNOTE - 20th ANNUAL MEETING OF THE WAEH			
16.45	Innovative Future Thinking: Cathedral Thinking and the WAEH - What can the WAEH learn from Cathedral Thinking?	Mr. Kees Sol Founder of the WAEH Former-chair of the WAEH	Formerly at The Rotterdam Eye Hospital Rotterdam The Netherlands
17.15	Wrap up Day 1 - Go to hotel with bus		
Welcoming Dinner			
19.00	Walk from hotel to the restaurant Taste of Brazil – Fogo de Chão A culinary journey through Brazil's rich flavors and traditions, featuring the country's world-famous churrasco experience.	18.55 – Walk with Maaïke - Staying in the Renaissance hotel? You can walk to the dinner location. Other hotel? pick up by bus	Microphones available
Wednesday, November 11 th			
08.30	Pick up by bus at recommended hotels to the location	Location: Hakka Centro de Convenções - Rua São Joaquim 460 - Liberdade - São Paulo	
08.45	Registration		
Public Health Systems & Comparative Models			
Moderated by the board of the WAEH			
09.00	Special Welcome		Instituto Suel Abujamra São Paulo Brasil
09.15	Eyecare – Hoftalon Management System An Overview	Mr. Rodrigo Sato Hasegawa CEO	Hoftalon Eye Hospital Londrina Brasil
09.30	Unequal distribution of Eye-care facilities in developing countries	Dr. Wajid Khan Dean and Chief of Medical Services	Al Shifa Trust Eye Hospital Pakistan
09.45	The African Perspective Building hospitals from the ground up and donating them to local ophthalmologists to ensure long-term sustainability	Dr. Thomas Tayeri, MD Founder Dr. Tayeri has been instrumental in supporting the development of eye hospitals across Africa, including https://fiatlux.org/projects	Fiat Lux Foundation California USA
10.00	Delivering comprehensive eye care services, including cataract programmes, to underserved communities across Latin America, Africa, and Asia	Mr. Karsten Wolf CEO - GoodVision is one of the longest-standing organizations dedicated to expanding access to eye care: https://goodvision.org/	GoodVision Germany
10.15	Coffee & Tea Break		
Quality of Care in Eye Care			
Moderated by the board of the WAEH			
10.45	High influx of cataract eyecare	Dr. Felipe Taguchi, MD Chief of Cataract Department	Instituto Suel Abujamra São Paulo Brasil
11.00	Optimizing Preadmission models of care to maximise efficiency, effectiveness and throughput	Ms. Sinead Cucanic Director of Surgical and Inpatient Services	The Royal Victorian Eye and Ear Hospital Melbourne Australia

11.15	Reducing Wrong-Site Errors through Standardized Wristband Protocols: A Quality Improvement Initiative Internal Benchmarking for Continuous Improvement of Cataract Surgery Outcomes	Mr. Ganesh Babu Balu Subburuman Senior-manager Central Operations	Aravind Eye Care System Madurai India
11.30	Outcomes-Based Management in Ophthalmic Surgery: Implementation of Surgical Success Indicators in Operating Rooms	Mrs. Denisse Contreras Director of Clinical Management and Quality Deputy Commercial Manager Clinical Governance, Strategy, Risk Management, and Healthcare Auditing	Clinica Pasteur Santiago Chili
11.45	Measuring visual acuity alone does not measure the quality of life gained	Dr. Malenes Rocio Carbonell Cuervo JOB TITLE	Clínico Quirúrgico Juan Bruno Zayas Santiago de Cuba Cuba
12.00	The effectiveness of myopia control is ideal from RCT studies, but it's unknown in real world study.	Mr. Jun Chen Epidemiologist	Shanghai Eye Hospital China
12.15	SimuSanté 15-20: A Multidisciplinary Simulation-Based Training Model for Ophthalmic Care	Mr. Yannick Le Berre Operational director of patient pathways and quality officer	Hôpital National des 15-20 Paris France
12.30 – Lunch & Poster session			
13.30	Advanced Role Implementation in Corneal Topography Evaluation	Mr. Nedito Entenza Acting Unit Manager / MSc Specialist Ophthalmic Nurse	St. Erik Eye Hospital Stockholm Sweden
13.45	Patient safety in an ophthalmic hospital	Mrs. Lidiane Dias Sonoda Nurse	Hoftalon Eye Hospital Londrina Brazil
Human Resources & the Workforce of the Future – From Boomers to GenZ			
Moderated by the board of the WAEH			
14.00	Future-ready workforce: How integrating Gen Z Values with multigenerational expertise can create cohesive healthcare institutions	Ms. Carolina Valente, MD Second-Year - Resident	Instituto Suel Abujamra São Paulo Brasil
14.15	The Future of Workforce and Education at Moorfields - The New Oriel location	Mrs. Sue Steen HR Director	Moorfields Eye Hospital London United Kingdom
14.30	Implement in Londrina The nurse process in ophthalmology	Mrs. Marcela Mendes Botelho Sanches Manager Nurse	Hoftalon Eye Hospital Londrina Brasil
14.45 - Coffee & Teabreak			
Applied research & Innovation in Eye Hospitals & WAEH projects			
Moderated by the board of the WAEH			
15.15	Oculomics: Redefining Eye Care in Systemic and Neurodegenerative Disease	Prof. Mitra Tavakoli Professor, Clinician	West of England Eye Unit, Royal Devon and Exeter NHS Hospital, University of Exeter Medical School United Kingdom
15.30	The Eye InnovatorsLab: An Innovation Platform For and By People Who Are Blind or Visually Impaired	Mr. Lucas Koelemeijer Research & Innovation Coordinator	The Rotterdam Eye Hospital Rotterdam

			The Netherlands
15.45	Epidemiological Analysis of Infections Related to Ophthalmologic Procedures from 2023 to 2025 at Hoftalon	Mrs. Fernanda Lonni Luma Nurse	Hoftalon Eye Hospital Londrina Brazil
16.00	Wenzhou's Glaucoma Innovations	Prof. Yanbo Liang Director of the Glaucoma Center	The Eye Hospital of Wenzhou Medical University China
16.15	Emergency Department (ED) to Outpatient Eye Clinic Diversion Program for Non-Acute Concerns	Mr. Rahul Shah Assistant Administrator	Wilmer Eye Hospital Baltimore USA
16.30	Multi-scale phenotyping of inherited retinal diseases using adaptive optics imaging	Mr. Danilo Andrade De Jesus Assistant Professor / Principle Investigator	The Rotterdam Eye Hospital Rotterdam The Netherlands
16.45	Does psychotherapy improve low vision rehabilitation outcome: An NIH-funded research grant	Mrs. Sherry Day Assistant Professor	Kellogg Eye Center University of Michigan USA
17.00	Wrap up		

17.00 - Pick up by bus to go to the hotel

18.45 - Pick up by bus to go to the restaurant

Brazilian Cultural Dinner at the Rooftop – Martinelli rooftop – Av São João 35 – Centro histórico

Inspired by the Amazon rainforest and Brazilian folklore, this evening will immerse guests in the colors, stories, nature, and cultural heritage that make Brazil unique.

Thursday, November 12th

08.30	Pick up by bus from recommended hotels to the location	Location: Hakka Centro de Convenções - Rua São Joaquim 460 - Liberdade - São Paulo	Hakka confection centre
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Eye Hospital Management - Part 1

Moderated by the board of the WAEH

09.00	Start & Welcome to Day 3		
09.15	Driving Innovation and Partnerships in the new Centre for Eye Health	Mr. Peter Ridley CEO	Moorfields Eye Hospital United Kingdom
09.30	Transforming Access in SNEC (Singapore National Eye Centre): Reducing One-Year Wait Times Through Workflow Redesign in a Resource-Constrained Setting	Dr. SHARIFAH ZAINAH Alsagoff Senior Consultant Ophthalmologist Deputy CEO - Clinical Services	Singapore National Eye Centre Singapore
09.45	Financial sustainability as a driver of resilient eye hospitals: The L V Prasad Eye Institute management model	Mr. Nagavardhan Reddy Kalwakuntla Chief of Staff -Chairman's Office	LVPEI India
10.00	How to effectively manage the chronic eye disease patients of over 500 eye hospitals: The Role of Specialized Nurse in Dry Eye Diagnosis and Treatment Services	Mr. Yufei Liu Director Assistant of the Cornea and Ocular Surface Department	Aier Eye Hospital Group China
10.15	Hospital Development based on "Hub and Spoke" Strategy	Dr. Gondhowiardjo Senior Director of Development & Education	JEC Eye Hospitals & Clinics Jakarta

			Indonesia
10.30	Morning Tea Break!		
Eye Hospital Management - Part 2			
Moderated by the board of the WAEH			
11.00	Application of DMAIC in Enhancing Patient Satisfaction: Implications for Hospital Healthcare Development in Zhejiang Province, China	Mrs. Peiyu Wu Head Nurse	Eye Hospital Wenzhou Medical University Wenzhou China
11.15	Transforming Care at the Singapore National Eye Centre	Mrs. Denise Teoh Corporate Planning	Singapore National Eye Centre Singapore
11.30	Small Clinic, National Impact: Scaling Cataract Access Through High-Efficiency Eye Care	Mr. Adrian Ngo Director of Operations	JEC Eye Hospitals & Clinics Jakarta Indonesia
11.45	Bridging the Knowledge–Behavior Gap: A Behavioral Approach to Improving Incident Reporting in an Eye Hospital	NAME	Cao Thang Eye Hospital Vietnam
WAEH projects			
12.00	WAEH Project Reinventing Glaucoma Care: Smarter Services, Stronger Training - Adoption of a widespread virtual glaucoma clinic model - Enabling a high-volume review of low-risk glaucoma patients	Dr. Jia Ng Consultant Ophthalmologist	Sunderland Eye Infirmary
12.15	WAEH Project Benchmarking - Launch of the Global Dashboard	Clinica Oftalmologica Pasteur, Chile King Khaled Eye Specialist Hospital & Research Center Aravind Eye Hospital Dahran Eye Hospital Moorfields Eye Hospital	
12.30 – Lunch & Poster session			
Patient Experience			
Moderated by the board of the WAEH			
13.30	Clinical Trials as an alternative for patient care in limited resources environment	Dr. Laurentino Biccás, MD, PhD Senior Clinical Research and Development Coordinator	Instituto Suel Abujamra São Paulo Brasil
13.45	Developing Guidelines for Nursing and Allied Healthcare Staff to assist Visually Impaired Patients - WAEH Project	Mrs. Enas AlAmri Director of Patient Experience	King Khaled Eye Specialist Hospital Riyadh Saudi-Arabia
14.00	AI-Driven Patient Experience: The 15-20 National Hospital's Strategy with Better World	Mr. Yannick Le Berre Operational director of patient pathways and quality officer	Hôpital National des 15-20 Paris France
14.15	Glaucoma Case Management Model	Mrs. Shudan Lin Glaucoma Case Manager	Eye Hospital, Wenzhou Medical University China
14.30	Improving Surgical Queue Management and Scheduling Efficiency in an Ophthalmology Center Through Digital Automation	Danilo Lino Administrative Operations Analyst	Hofalon Eye Hospital Londrina Brasil

14.45	Coffee & Tea Break	
New Member Ceremony		
Moderated by Maaïke van Zuilen, WAEH		
15.00	New member: Kabyagi Rwanda	
15.15	New member: to be announced!	
Friday, November 13th		
Visit São Paulo		
08.30	Pick up by bus from hotel	
09.00	Community of Practice meetings - Innovation & Research – Lucas Koelemeijer – The Rotterdam Eye Hospital - Human Resources – Sue Steen – Moorfields Eye Hospital Project group meetings - Benchmarking CoP meeting to be confirmed: - Fundraising: - Juliette Fahlenbrach (Hôpital ophtalmique Jules-Gonin, Switzerland) - FAIR data in ophthalmology: - Dr. Ciara Bergin (Hôpital ophtalmique Jules-Gonin, Switzerland) - Finance led by: - Mee Chee (Macy) Thong (Singapore National Eye Centre) - Jessica Dollé (Hôpital 15-20, France) - Urs Winkler (Hôpital Ophtalmique Jules-Gonin, Switzerland) - Nurses and Allied Health Staff led by: - Tendai Gwenzure (Moorfields Eye Hospital, UK) - Diana Malata (Royal Victorian Eye and Ear Hospital, Ireland)	
10.00	Experience Campaign Glasses for Kids Experience Instituto Suel and Juntos pela Visão Alliance Mobile Units The Instituto Suel and Juntos pela Visão Alliance mobile eye-care units, including its specially equipped trucks and buses, will be open for visits throughout the event. At the same location, the organization will conduct a community eye-health campaign, screening local children and providing free prescription eyeglasses to those in need. This initiative will form part of the lasting social legacy of the 20th WAEH Annual Congress in Brazil. Participants will also have the opportunity to visit the new mobile cataract surgery unit, a fully equipped surgical truck designed to bring high-quality cataract care closer to underserved communities.	
12.00	Lunch A selection of local food trucks will be available on-site, offering participants the opportunity to enjoy lunch and experience Brazilian cuisine from 12:00 p.m. to 1:30 p.m.	
13.30	Two options for the afternoon 1. 3D Live Surgery - part of FIER Retina Meeting - Friday from 2pm to 6pm International participants of the WAEH Annual Congress are warmly invited to take part in the FIER Retina Meeting – 3D Live Surgeries. FIER (Fond International d’Enseignement en Rétine) is an international educational initiative founded and led by Dr. Flavio Rezende (Université de Montréal, Canada). FIER is dedicated to advancing vitreoretinal education through high-level surgical training, international collaboration, and the dissemination of best practices, bringing together leading retina specialists from around the world.	Go with buss: follow the hosts with guidelines

	On the event, high-complexity vitreoretinal surgeries led by Dr. Flavio Rezende, MD, PhD will be transmitted live in 3D from the operating rooms of Instituto Suel Abujamra and commented on by Dr. Bruna Gil, MD and a panel of retina experts. The procedures will be performed using some of the world's most advanced ophthalmic surgical microscopes, including the ZEISS ARTEVO 800, Leica Proveo 8x, and Bausch+Lomb Seeluma, providing participants with an immersive educational experience featuring cutting-edge technology and real-time discussion of high complex surgical cases. 2. Visits – Introduction to several eyehospital models in Brasil - Visit 1 HSP-UNIFESP Ophthalmology Department – with prof. Belfort - Visit 2 at Vision One H. Olhos with Rafael Mendes	
18.00 – back at hotel. No dinner organized - Possibility to already travel to Londrina		
Saturday, November 14th		
Morning	Travel to Londrina: take a flight • Fly with Latam or GOL • Please book yourself Hotel: Jk Premium Hotel e Eventos • Superior Double Room (1 person) – 370 BRL / night • Deluxe Room (2 persons) – 553 BRL / night	
Facultative visit – Hoftalon Eye Hospital in Londrina, Brazil		
13.00	Lunch & Registration	
14.00	Welcome & Introduction	Mr. Rodrigo Hasegawa CEO
13.15	TITLE?	Mrs. Fernanda Sitta Paludetto Pharmacist
13.30	Operational Sustainability in Ophthalmology: Smart Processes, Better Outcomes	Mr. Guilherme Paz Finance and Administrative Manager
13.45	Onboarding and integration processes	Mrs. Luana Cazarim Human Resources Supervisor
14.00	Building a More Efficient Eye Care Service with Digital Tools	Mr. Guilherme Paz Finance and Administrative Manager
14.15	Tour Hoftalon Eye Hospital	
19.00	Dinner evening	With special Brazilian – Japanese cocktails!
Sunday, November 15th		

	Travel back to São Paulo, Brasil? Travel from São Paulo, Brasil to Santiago, Chile: Travel with plane (7 hours)? - Hotel Sheraton Santiago (Av. Sta. María 1742, Providencia, Santiago) - Hotel information can be found here: https://www.waeh.org/20th-annual-waeh-meeting-2026/hotels-2026/		
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Monday, November 16 th			
	Visit Clínica Oftalmológica Pasteur, Santiago Región Metropolitana, Chile (facultative) Clínica Oftalmológica Pasteur, Región Metropolitana, Chile		
09.30	Arrival at Pasteur		
10.00	Welcome Pasteur	Executive Team, Clínica Pasteur	
10.15	Guided Tour of Clínica Pasteur / Visita a las instalaciones	Executive Team, Clínica Pasteur	
10:45	Transfer to SOCHIOF Chilean Society of Ophthalmology	Walk	
11:00	Welcome and Opening Remarks	Mr. Santiago Venegas Díaz Chief Executive Office	Clínica Pasteur Chili
11:15	Building a Leading Specialized Eye Hospital: 30 Years of Experience	Dr. Germán González Founder	Clínica Pasteur Chili
11:40	Training the Next Generation of Ophthalmologists in Chile	Dr. Gonzalo Varas President	Chilean Society of Ophthalmology Santiago Chili
12:00	Successful Sustainability Initiatives in Ophthalmology	Dr. Juan Pablo Cárcamo Vice President	Chilean Society of Ophthalmology
13:00	NetLunchworking Lunch		
14:00	The USACH–Clínica Pasteur Residency Program: A Successful Public–Private Partnership Model	Dra. Adriana López Graduate Medical Education Board, Faculty of Medicine	USACH Santiago Chili
14:25	Update on the WAEH International Research Project	Dr. Alan Kastner Director of Clinical Research	Clínica Pasteur Chili
15:00	Strengthening Corporate Governance in Public Healthcare	Mr. Santiago Venegas Díaz Chief Executive Officer	Clínica Pasteur Chili
15:25	Digital Transformation in Ophthalmology	Speaker to be confirmed	
15:50	How a Specialized Eye Hospital Can Become the Strategic Ophthalmology Partner of a Multispecialty Hospital	Mr. Francisco Garcés Chief Executive Officer	Dávila–Vespucio Hospital Chili
16:20	Innovation Session		Pharmatech
16:40	WAEH Roundtable: International Collaboration and Future Challenges in Eye Care	All Speakers	
16:55	Closing Remarks	WAEH & Clínica Pasteur	
	Upcoming Member Presentation	Ricardo Bocanegra Sánchez Gerente General	OFTÁLMICA CLÍNICA DE LA VISIÓN Perú
19:00	Transfer to Official Dinner		

19:30	Official WAEH Networking Dinner	WAEH & Clínica Pasteur	
21:30	Return to Hotel		
Tuesday, November 17 th			
	Safe Travels Home again!		